

Introduction

Hello, My name is Dong, and I am currently researching patients' experience with chiropractic that provides online web page services to their patients. May I take 10 - 15 minutes of your time?

Questions

1. May I first know a little bit about your demographic? Like your age group and your occupation?
2. What made you visit chiropractic?
3. Could you tell me about how you found your chiropractic?
4. * How are you making the payment? Health insurance? Car insurance?
5. What made you decide to choose your chiropractic?
6. Have you tried searching for benefits or services that chiropractic provides?
7. How did you make your first appointment?
8. How was your experience with making an appointment?
9. Was there any frustration when making an appointment?
10. Do you have experience with making an appointment through websites?
11. Do you have experience of rescheduling your appointment time?
12. What was your response when your desired appointment time was not available?
13. How do you keep track of your appointments?
14. Lastly, How satisfied are you with chiropractic?

Conclusion

Thank you for participating, I really appreciate your time.